

Warranty Notice Form



BMY Reference Number : BMY_____

Product ID : _____

BMY Product Montage km/miles | Date : _____ km/miles | Date: ___ / ___ / 20___

Current km/miles : _____ km/miles

Under Warranty Not Under Warranty

Customer Name : _____

Address : _____

Postcode : _____ City: _____ Country: _____

Contact Person : _____

Tel : _____ E-Mail: _____

Vehicle Type

Passenger Car Van Ambulance Official Vehicle Other _____

Is there a Chip-Tuning application in the vehicle? Yes No

Customer Comments : _____

Please send by e-mail pictures and other documents to bmy@bmy.com.tr

Warranty Conditions Instruction

Purpose: The purpose of this instruction is to describe the warranty conditions of products manufactured and sold by BMY İç ve Dış Ticaret Ltd. Şti. called BMY.

Scope : This instruction covers all products of BMY will send to its customers.

Responsible : Marketing Director are responsible for the implementation of this instruction.

Warranty conditions for products sold to After Market: The following warranty conditions set by BMY apply. The products that do not comply with these conditions will not be replaced under warranty. Warranty start date (date the part was replaced) must be documented. BMY Connecting Rods warranty period is in on-road 1 Year/ 100.000km and off-road 6 Months/50.000km. The returned part is forwarded to BMY along with the filled form for analysis. These parts are analyzed in BMY and the evaluation results are communicated to the customer. The assessed results will be in accordance with the following items:

- 1-If the liability is accepted by BMY, the returned part is accepted,
- 2-If the liability is not acceptable by BMY, the returned part is rejected,
- 3-If the liability is not determine, the liability will be shared according to the agreement with the customer.

Conditions Covered and Excluded from Warranty:

BMY will be responsible for repair or replace the faulty part in case of failure due to the production fault within the warranty period without charge of labor cost, replacement cost or any other costs. Responsibility to replace the faulty part with a new one belongs to the seller, dealer or agent that the product is purchased from. Periodic maintenance of the vehicle in which the parts are installed must be carried out in time so that the warranty conditions can be maintained. Warranty do not cover wear and abrasions due to bad road conditions, accidents, natural disasters, all kinds of performance tests, racing, compulsion, etc. Repair of the vehicle by unauthorized persons is out of warranty. If the technical information, special tools and equipments for the assembly of the part did not properly use, the warranty will be finished. The Montage Instruction is located in the product box. Damage arising from improper storage, improper packaging or improper transport of the product is out of warranty. Warranty will end if the part is used for contrary to purpose, used in improper vehicle or out of standard. Warranty will end if damage or alteration of the indicator and warning systems of the vehicle. Warranty will end if user do not comply indications and warnings. Warranty will end if the vehicle on which the part is assembled has been altered or changed out of standard.

Date : ___ / ___ / 20___ Name : _____ Stamp/Signature : _____